



Canada Energy
Regulator

Régie de l'énergie
du Canada

**Enbridge Pipelines Inc. (Enbridge)
Canadian Mainline Contracting Application (Application)**

**File Number OF-Tolls-Group1-E101-2019-02 02
Hearing Order RH-001-2020
22 May 2020**

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Explanation of Frequently Used Terms

The following are some terms used throughout this document and the hearing process. They are not legal definitions.

Application	The Canadian Mainline Contracting Application, submitted by Enbridge on 19 December 2019.
Enbridge Pipelines Inc. (Applicant or Enbridge)	The company which has submitted the Application.
CER	Canada Energy Regulator
CER Act	The <i>Canadian Energy Regulator Act</i> .
Commission (we or us)	Commission of the CER
Commenter	A person who has registered to participate and may provide a letter of comment.
Decision	A report prepared by us that includes our decisions as to whether and what relief should be granted for the Application and the reasons. When making the decisions, we will take into account whether the Application will result in just and reasonable and not unjustly discriminatory tolls.
e-file	Filing documents electronically with the Commission.
evidence	Reports, statements, photographs, and other material or information, as well as any cross-examination that Participants submit as part of the record. Evidence is used to support their position on the Application.
file	A formal way of submitting documents to the Commission.
final argument	Summary of the evidence that states the position of Enbridge and Intervenor, on the decisions we should make and the reasons why the evidence supports these decisions. This may be done orally at the end of the hearing, or in writing.

hearing or public hearing	A public process we use to gather and test evidence to assess the Application so we can make fair and transparent decisions. The hearing includes a written portion and an oral portion.
Information Request or IR	Written questions about Enbridge's or an Intervenor's evidence.
Intervenor	A person who is sufficiently impacted and/or their participation aids the Commission. Being approved as an Intervenor is the fullest way to participate in the hearing process.
Issues	A matter or subject set out by the Commission as an "issue" in the List of Issues for this hearing.
List of Issues	See Appendix I.
Notice of Motion	A document used to raise a question of process or substance, or to ask us to do something. We make a decision about any motions we receive by way of a Notice of Motion.
Order	A CER order made under the CER Act.
Panel	Three Commissioners who will decide whether to approve the Application.
Participant	A person who has registered to participate in the hearing and whose registration to participate has been approved by us. The term Participants includes Enbridge, Intervenors, and Commenters.
public registry	An online repository for the evidence filed in the hearing. It is the record that is available to the public. In most cases the public registry and the record include the same information. However, in exceptional circumstances, the Commission may decide that certain information can be filed confidentially. This information is part of the record, but not available on the public registry.
record	The record includes all submissions and evidence filed or given orally in the proceeding, including documents such as the Application and the Hearing Order.

Regulatory Officer	CER staff who assist Participants, manages documentation before, during and after the hearing, performs court clerk duties at the oral hearing and manages the post-hearing process.
reply evidence	Additional information Enbridge may file in reply to evidence filed by other Participants.
serve	Officially providing a copy of a document to the applicable Participant, such as Enbridge. Notice that the document is available on the public registry is usually provided electronically (by e-mail) but the document may need to be provided to Enbridge or Intervenors by mail or fax.
the Rules	The <i>National Energy Board Rules of Practice and Procedure, 1995</i> provides guidance on the CER's procedures. The Rules can be accessed on the CER's website.

1 Hearing Overview

1.1 Introduction

The Canada Energy Regulator (CER) has a responsibility to regulate the construction, operation and abandonment of interprovincial and international pipelines. We are the three Commissioners who will decide whether to approve Enbridge's Canadian Mainline Contracting Application (further details about the Application are below).

The Commission of the CER (Commission) will hold a public hearing to consider the merits of this Application. During the public hearing, we will receive written evidence, which can be found on our website. The hearing will also include an oral portion. There are various ways we gather and test evidence during this hearing. We will review and consider all of the evidence on the record before we make our decisions. We rely only on the evidence on the record.

We will release a Decision which will take into account whether the resulting tolls are just and reasonable and not unjustly discriminatory.

The steps and deadlines in the hearing, as outlined in this document, are important to make the hearing fair, transparent and efficient, and to provide certainty to all those involved.

1.2 What did Enbridge apply for?

On 19 December 2019, Enbridge filed its Canadian Mainline Contracting Application ([C03823](#)).

The Application requested an order of the Commission:

- a) approving the implementation of firm service on 90 per cent of the available capacity of the Canadian Mainline to be provided in accordance with all terms and conditions, including the toll methodology, contained in the pro-forma transportation services agreements (TSAs) and the pro-forma rules and regulations tariffs for crude petroleum, natural gas liquids and refined petroleum products (Rules Tariffs), pursuant to sections 226, 230 and 231, and subsection 239(1) of the *Canadian Energy Regulator Act* (CER Act);
- b) approving the reservation of 10 per cent of the available capacity of the Canadian Mainline for uncommitted volumes and the implementation of uncommitted transportation service in accordance with all terms and conditions, including the toll methodology, contained in the Application, the pro-forma TSAs, the Rules Tariffs and the illustrative Canadian Mainline local and international joint uncommitted tolls tariffs, pursuant to sections 226, 230 and 231 of the CER Act;
- c) approving the methodologies to set the Canadian Mainline receipt and delivery tankage revenue requirement and receipt and delivery terminalling tolls as set out in the Application, pursuant to sections 226, 229, 230 and 231 of the CER Act;
- d) declaring that the applied-for open season procedures are appropriate and will lead to an open season that is fair, transparent and consistent with Enbridge's common carrier requirements, pursuant to sections 32, 226, 231 and 235, and subsection 239(1) of the CER Act;

- e) approving the continuation of Enbridge's exemption, formerly issued under subsection 129(1.1) of the *National Energy Board Act*, from the requirement to keep the system of accounts described by the *Oil Pipeline Uniform Accounting Regulations*, pursuant to subsection 389(2) of the CER Act; and
- f) granting such further and other relief as Enbridge may request or the Commission may consider appropriate, pursuant to section 68 of the CER Act.

1.3 What is this document about?

This document is a hearing order and explains:

- where you can get more information;
- steps and deadlines;
- procedures; and
- the issues to be considered in the hearing.

1.4 Where can I see Enbridge's Application and get more information?

If you have Internet access, you may find the Application on our website. If you do not have Internet access, you may also ask Enbridge for a copy.

You may find all documents filed in the hearing on our website. The only exceptions are when a document is too large or we have approved it as confidential information. Appendix II shows how hearing documents are organized online and includes tips for using our website.

1.5 How may I stay informed of the hearing?

Anyone may observe the hearing process. You may observe the hearing process by:

- reading information about this hearing on our website – see Appendix II;
- reading the evidence that has been filed on the public registry;
- listening to live broadcasts of the oral portion of the hearing through our website or attending it in person; and
- reading the daily transcripts of the oral portion of the hearing.

Section 5.2 tells you how to stay informed using our website. Section 5.4 explains how to acquire transcripts of the oral hearing.

2 Participation in this Hearing

The Commission determined that all persons who wished to participate in the hearing were required to register to participate (RTP). The RTP process was held between **12-18 March 2020**. There will be two levels of participation: Commenters and Intervenor. The Commission released the list of approved Commenters and Intervenor on **20 May 2020**.

2.1 What is a Commenter?

If you are registered to participate as a Commenter, you are allowed to file one letter of comment. It will be placed on the online public registry, will form part of the hearing record, and the Commission

will read and consider it. Any additional letters or submissions will not be included on the record or considered. As a Commenter, you do not have the right to ask questions about the evidence or present argument.

Commenters will not be notified of, or receive documents that are filed on the online public registry. You will need to monitor the registry if you wish to remain aware of new filings on the record.

2.2 What do I write in my letter of comment?

As a Commenter in this proceeding, you may tell us your views by writing us a letter of comment. Your letter of comment should include:

- your name, mailing address, and phone number;
- the name of your organization, if you represent one;
- reference to hearing order RH-001-2020 and file OF-Tolls-Group1-E101-2019-02 02;
- comments on how you will be impacted positively or negatively by the Application;
- the relevant information about the Application that you have; and
- any information that explains or supports your comments.

There is no page limit to your letter, although clear and well-organized letters are encouraged.

2.2.1 How may I file a letter of comment?

Only those who have registered to participate as Commenters may file a letter of comment. To file a letter of comment, you must, by **noon Calgary time on 7 December 2020**, send your letter to us (and serve the other parties with it) by going back into your log-in page on the CER website and entering your letter of comment at the prompt. For more information on submitting documents with the CER, see section 4.2.

2.3 What is an Intervenor?

Being an Intervenor requires a commitment of time and may involve some costs to prepare your evidence and send documents to Participants. It allows you, among other things, to:

- submit written evidence;
- ask questions about others' evidence;
- submit and respond to motions; and
- make a final argument.

If you submit evidence, you must answer any questions about your evidence.

Intervenors will be notified of, or receive all documents that are on the public registry. This includes the Application, evidence, notices of motion and all related materials. You can find the public registry on our website. For more information on how to find documents on our website - see Appendix II.

2.4 May I withdraw?

If you are registered to be a Participant, you may withdraw at any time in the hearing process by telling us in writing. For more information on submitting documents with the CER see section 4.2.

As an Intervenor, unless you formally withdraw, you will continue to regularly receive email notifications and/or hard copies of documents.

3 Steps in the Hearing

This section describes the steps in the hearing process.

3.1 Interested persons and Enbridge provided comments

On 16 January 2020, the Commission issued a letter soliciting comments from Enbridge and interested persons to identify issues the Commission should consider and process matters ([C04140](#)). Interested persons were required to file any comments with the Commission and serve them on Enbridge by 30 January 2020. Enbridge was required to file and serve any reply comments by 7 February 2020.

One of the procedural recommendations received during this comment process was to hold a multi-phase hearing. The Commission issued its decision denying this request on 19 May 2020.

3.2 We issued Notice of Hearing

On 24 February 2020, the Commission issued a letter setting the Application down for a public hearing, and issued the proposed List of Issues, the Notice of Hearing and details on how to register to participate in the proceeding ([C04811](#)).

3.3 The Commission received registrations to participate in the proceeding

Registrations to participate were required to be filed with the Commission by 18 March 2020.

3.4 We issued the List of Participants

We released the List of Participants on 20 May 2020. If you are a Participant, you must notify us if your contact information changes.

The List of Participants indicates how Enbridge and Intervenors wish to be served with documents.

Immediately after receiving the List of Participants, Enbridge must serve a copy of its Application and all related documents on each Intervenor who has not already received a copy.

3.5 We release a Hearing Order

The Commission has released the hearing schedule, which can be found in Appendix III. The Final List of Issues can be found in Appendix I.

3.6 Enbridge may file additional evidence

By **noon Calgary time on 12 June 2020**, Enbridge may file with us any additional written evidence to supplement its Application, and it must also serve a copy on all Intervenors.

3.7 Intervenors file Information Request No. 1 to Enbridge

All Intervenors may ask questions of Enbridge. Their questions must be in writing and these are referred to as Information Requests. Every Information Request must be relevant to the evidence that has been placed on the record or, be related to one or more of the issues identified in Appendix I.

To submit Information Requests to Enbridge, an Intervenor must, by **noon Calgary time on 6 July 2020**:

- file the Information Request with us;
- serve it on Enbridge and its counsel; and
- serve it on all other Intervenors.

3.8 Enbridge responds to Intervenor Information Requests No. 1

By **noon Calgary time on 4 August 2020**, Enbridge must:

- file responses to all Intervenor Information Requests with us; and
- serve a copy on all Intervenors.

3.9 Motion Day

Any motions from Intervenors arising from Enbridge's responses to Information Requests No. 1 must be filed with the Commission and served on Enbridge and other Intervenors by **noon Calgary time on 11 August 2020**. Enbridge's response must be filed by **noon Calgary time on 14 August 2020**. The Intervenor who filed the motion must reply by **noon Calgary time on 19 August 2020**.

Intervenors and Enbridge must use the Motion Chart format in Appendix IV.

3.10 Intervenors file Information Requests No. 2 to Enbridge

All Intervenors may ask questions of Enbridge in this step, regardless of whether they participated in Information Request No. 1 to Enbridge. To submit Information Requests to Enbridge, an Intervenor must, by **noon Calgary time on 21 September 2020**:

- file the Information Request with us;
- serve it on Enbridge and its counsel; and
- serve it on all other Intervenors.

3.11 Enbridge responds to Information Requests No. 2

By **noon Calgary time on 20 October 2020**, Enbridge must:

- file responses to all Information Requests with us; and
- serve a copy on all Intervenors.

3.12 Motion Day

Any motions from Intervenor arising from Enbridge's responses to Information Requests No. 2 must be filed with the Commission and served on Enbridge and other Intervenor by **noon Calgary time on 27 October 2020**. Enbridge's response must be filed by **noon Calgary time on 30 October 2020**. The Intervenor who filed the motion must reply by **noon Calgary time on 4 November 2020**.

Intervenor and Enbridge must use the Motion Chart format in Appendix IV.

3.13 Intervenor file written evidence, Commenter file Letters of Comment

By **noon Calgary time on 7 December 2020**, Intervenor who want to provide evidence must:

- file written evidence with us; and
- serve a copy on Enbridge and all other Intervenor.

The evidence must be relevant to one or more of the issues identified in Appendix I.

By **noon Calgary time on 7 December 2020**, Commenter must also file their letters of comment.

3.14 Enbridge and Intervenor submit Information Requests to Intervenor

Enbridge and Intervenor adverse in interest may ask Information Requests (written questions) about the evidence of other Intervenor. To do this, they must, by **noon Calgary time on 1 February 2021**:

- file the Information Requests with us;
- serve them on the relevant Intervenor; and
- serve a copy on Enbridge and all other Intervenor.

The Information Requests must be relevant to the evidence that has been placed on the record.

3.15 Intervenor respond to Information Requests

By **noon Calgary time on 2 March 2021**, Intervenor must:

- file a copy with us of the responses to the Information Requests they receive; and
- serve a copy of those responses on Enbridge and all other Intervenor.

3.16 Motion Day

Any motions from Enbridge and any Intervenor adverse in interest arising from responses to Information Requests to Intervenor must be filed with the Commission and served on Enbridge and other Intervenor by **noon Calgary time on 9 March 2021**. The responding party's submission must be filed by **noon Calgary time on 12 March 2021**. The moving party's reply must be filed by **noon Calgary time on 17 March 2021**.

3.17 Enbridge files reply evidence

By noon Calgary time on 19 April 2021, Enbridge must file any reply evidence with us and serve a copy on all Intervenors.

3.18 Procedural Updates and Additional Hearing Steps

The Commission will issue procedural updates for additional hearing steps.

4 Procedures

This section describes how to submit documents, the deadlines, and other procedures.

4.1 How do I prepare documents?

Every document you file with us or serve on Enbridge and Intervenors must refer to Hearing Order RH-001-2020 and File OF-Tolls-Group1-E101-2019-02 02.

Address the document(s) to the proper recipient. For example, anything to be filed with the Commission should be addressed to the Secretary of the Commission. Documents specifically for others should be addressed to them using the List of Participants as a guide.

Number the pages of your document consecutively, including blank pages, so the electronic page numbers match the page numbers that show on your document. Also, please use the latest version of Adobe Acrobat.

Due to system constraints, all files must be less than 5 megabytes. If you have a document over that file size, you will need to split it up into two or more files that fall under the size limit before filing.

Except for online forms, sign every document you file with us.

If you refer to information on a website in your document:

- insert a direct link or a reference to the website, so anyone accessing the website may access the exact information you are referring to;
- make sure the reader does not require a password or subscription to get the information; and
- file a hard copy with us of all the information you are referring to.

Website information may change over time. Therefore, only the hard copy will become part of the official record in this proceeding.

4.2 How do I file documents with the Commission?

All documents submitted to the CER become part of the Public Registry (subject to any confidentiality request that may be granted). We require you to file your documents through the CER Participation Portal using your online CER Account or by using e-file.

As of 17 March 2020, as a result of the CER's response to the COVID-19 pandemic, the [CER is postponing¹](#) the requirement to file a hard copy of submitted documents within three business days. Until further notice, please do not mail or fax documents to the CER. All Participants should continue to file documents using the Participation Portal or by using e-file. You should still prepare your hard copies, with the signed receipt, to be filed with the CER at a later date. If you have sensitive material that cannot be filed electronically, please contact the Regulatory Officer - see section 5.3.

Submit Documents using the Participation Portal

To file your documents using your online CER Account, you must follow these steps:

- Prepare your documents as explained in section 4.1.
- Sign into your CER Account using your GCKey user ID and password, which you created when you registered to participate.
- You should see the Welcome Portal page; click "continue" or sign in.
- You will see a list of the hearings you can participate in. Locate "Enbridge Canadian Mainline Contracting Application," click on "Submit Documents Electronically" and follow the instructions.
- Under Step 8 – "Service Options and Submission of Complete Form," you may choose to have the Participation Portal send an Automated Service Notification on your behalf by email to all Intervenor, and the Applicant, who have provided a valid email address. To make use of this service, click on "Yes, I want to use the Participation Portal's Automated Service Notification option for all Participants who have provided an email address."

Note: The CER will accept this Automated Service Notification as equivalent to the service required under the [National Energy Board Rules of Practice and Procedure, 1995²](#) (Rules) and in this Hearing Order. If you do not wish to use the Automated Service Notification option, you are required to serve all Participants yourself using any of the methods allowed under section 8 of the Rules (e.g., email, facsimile, courier, regular mail or hand delivery).

The Participation Portal cannot serve Participants who have not provided an email address; it is your responsibility to serve your submission on any Participant who has not provided an email address.

- Once you have completed your submission through the Participation Portal, you will receive two emails:
 - your filing receipt where you need to verify your attachments; and
 - important instructions including the contact information of the Participants who have not provided an email address and for whom you must serve a hard copy of your submission.

File Documents using E-file

To e-file documents, you must follow these steps:

1. Prepare the document as explained in section 4.1.

¹ <https://www.cer-rec.gc.ca/bts/nws/whtnw/2020/2020-03-17-2-eng.html>

² <https://laws-lois.justice.gc.ca/eng/regulations/SOR-95-208/index.html>

2. Go to our website, www.cer-rec.gc.ca. Under “Applications & Filings,” click on “Submit Applications and Regulatory Documents” and follow the instructions. Refer to the *Filer’s Guide to Electronic Submission* on our website for more information. You will receive an email containing a submission receipt. Print the submission receipt and sign it.
3. The requirement to file hard copies of submissions is currently postponed. Once the CER has resumed the requirement to file hard copies of submissions, send one hard copy of the e-filed document(s) and one hard copy of the signed submission receipt to us by mail, hand delivery or courier. See section 5.1 for the CER’s contact information.

4.2.1 What if I cannot file my documents through the Participation Portal or e-file?

If you cannot file your documents through the Participation Portal or e-file your documents, please contact the Regulatory Officer - see section 5.3.

Note that the filing date is the date that the information is received.

4.2.2 Who can help me with submitting my documents?

Contact the Regulatory Officer - see section 5.3.

4.3 How do I serve documents on others?

When you are required to serve documents, you must send one copy to Enbridge and its counsel, and to each Intervenor on the List of Participants. The method of service for each Intervenor will be indicated on the List of Participants. As described in section 4.2, different ways of filing require different steps for service.

If you e-file documents, and if required to serve documents on relevant Participants, you must notify the relevant Participants by email when those documents have been filed. To do this, create a list of email addresses from the List of Participants and send an email to this list indicating that the filing is available on the CER’s website.

Note that the CER’s Participation Portal Automated Service Notification is considered equivalent to the service required under the [National Energy Board Rules of Practice and Procedure, 1995](#) and in this Hearing Order. See section 4.2.

You can contact our Regulatory Officer for assistance with e-filing your documents - see section 5.3.

4.4 What if I cannot meet a deadline?

Our deadlines are set to provide fairness, efficiency and certainty to all participants. We encourage participants to e-file documents so others receive documents on time.

When you must submit documents by a certain deadline, the intended recipient must receive the documents by noon, Calgary time, on the date of the deadline.

Late filings will not be accepted, except with our permission. If you cannot meet a deadline, you must write to us to request an extension. We will then decide whether to grant your request by considering:

- the reason why you cannot meet the deadline;
- whether your submission is likely to assist us;
- whether others have made, or could have made, similar submissions;
- whether other Participants could be disadvantaged as a result of the late submission; and
- any other relevant considerations.

4.5 How do I raise a question of procedure or substance that requires a Commission decision?

If you want to ask us to do something, such as asking us to consider a change to the process, you must submit a request to us. This is called a Notice of Motion.

The Notice of Motion must include:

- a concise statement of the facts;
- the grounds for the request;
- the decision or relief requested; and
- any information which supports the request.

The Notice of Motion must:

- be in writing;
- be signed by the person making the motion or an authorized representative;
- be divided into consecutively numbered paragraphs;
- be filed with us, and served on Enbridge and Intervenors; and
- be filed separately from any other correspondence.

If you are relying on case law or other authorities to support your position, you must submit a book of authorities and highlight the specific passages you are relying on. You must submit a copy to us and send a copy to Enbridge and all Intervenors.

Motions should be made in accordance with section 35 of the *National Energy Board Rules of Practice and Procedure, 1995*, following the timelines set out in Appendix III.

4.6 Will you keep my evidence confidential?

All evidence we accept for this hearing will be on the public registry unless you file a Notice of Motion to keep your evidence confidential under sections 60 or 61 of the CER Act and we accept your request for confidentiality.

4.7 Where may I go for more detailed information about the hearing procedures?

The Rules provide detailed information about the hearing process; however, in accordance with Rule 4, the Commission may dispense with or vary the Rules and in the event of a discrepancy between the Rules and this Hearing Order, this Hearing Order prevails. You may also contact the Regulatory Officer - see section 5.3.

5 Contact Information

5.1 Our contact information for filing documents

Until further notice, please do not mail or fax documents to the CER. See section 4.2 for guidance on how to file documents with the Commission.

Secretary of the Commission
Canada Energy Regulator
Suite 210, 517 Tenth Avenue SW
Calgary, AB T2R 0A8

Phone 403-292-4800
Toll-free phone 1-800-899-1265
Facsimile 403-292-5503
Toll-free facsimile 1-877-288-8803

5.2 CER Website

We post the most current information about the hearing on our website. Go to www.cer-rec.gc.ca and select "Applications & Filings," and then "Major Applications and Projects." See Appendix II for information on our website.

5.3 Regulatory Officer

If you need help with filing documents, or help with evidence or exhibits during the hearing, please contact the Regulatory Officer. Until further notice, please note that fax is unavailable. You may contact the Regulatory Officer via email or telephone, if needed, at:

Janet Foreman
regulatory.officers@cer-rec.gc.ca
Phone 403-292-4800

Toll-free phone 1-800-899-1265
Facsimile 403-292-5503
Toll-free facsimile 1-877-288-8803

5.4 Publications and Transcripts

For our publications, many are available on our website (www.cer-rec.gc.ca). You may also contact our library:

publications@cer-rec.gc.ca
Phone 403-292-3562, or 1-800-899-1265 (toll free)
Second Floor, 517 Tenth Avenue SW
Calgary, AB T2R 0A8

Full transcripts for the oral portion of the hearing will be available on the website: www.cer-rec.gc.ca.

5.5 Our library

As a result of the CER's response to the COVID-19 pandemic, the CER's library is closed until further notice. For more information on the library, including contact information, visit the [library's website](#)³.

CANADA ENERGY REGULATOR

Original signed by S. Wong for

L. George
Secretary of the Commission

Attachments

³ <http://www.cer-rec.gc.ca/cntcts/cntctlbrry-eng.html>

Appendix I – List of Issues

The Commission has identified but does not limit itself to the following issues for discussion in the proceeding, which relate to the specific proposals in Enbridge's application and may relate to any alternative proposal(s):

- 1) Whether offering any firm service on the Canadian Mainline at this time is in the public interest and consistent with the common carrier and other requirements of the *Canadian Energy Regulator Act*, having regard to relevant circumstances and considerations, including:
 - a. Whether there is a material need for firm service on the Canadian Mainline, including based on the importance to market participants of long-term certainty of priority access to pipeline capacity and Enbridge's risk exposure without contracting.
 - b. Appropriateness of converting existing uncommitted capacity to committed service in the absence of new or expanded Canadian Mainline facilities.
 - c. Appropriateness of allowing, or not, firm service on the Canadian Mainline in light of the presence of firm service on other existing and proposed Canadian oil pipelines.
 - d. Appropriateness of materially decreasing total uncommitted oil pipeline capacity out of western Canada.
 - e. The impacts of firm service on various stakeholders and the competitiveness of the Western Canadian Sedimentary Basin, including through impacts on factors such as:
 - i. commodity pricing,
 - ii. producer netbacks,
 - iii. commercial arrangements, and
 - iv. opportunities for new entrants.
 - f. Whether the Canadian Mainline's unique circumstances, including jurisdictional, operational and commercial, support or weaken the merits of implementing firm service.
 - g. Whether 10 per cent, or some other amount, is the appropriate amount of Canadian Mainline capacity that should be reserved for uncommitted service, in the event that firm service is implemented.
- 2) Appropriateness of the proposed terms and conditions of firm and uncommitted services.
- 3) Appropriateness of, and basis for, the proposed tolls and toll methodologies, including whether they should be reflective of cost of service and toll principles and if so, whether they are.
- 4) Appropriateness of the proposed Open Season Procedures.
- 5) Appropriateness of exempting Enbridge from the requirement to keep the system of accounts described by the *Oil Pipeline Uniform Accounting Regulations*

Appendix II – How may I find documents on the CER’s website?

Website Navigation Tips:

1. You will find our website’s home page at: www.cer-rec.gc.ca.
2. Information for the Enbridge Canadian Mainline Contracting Application can be found by clicking on the top banner, “Applications & Filings,” then “Major Applications and Projects.” “Enbridge Canadian Mainline Contracting Application” is located under the heading “Other.”

At times, recently filed documents may not be on the public registry as they are waiting to be filed. You will find these documents in the “Recent Filings/Inbox.” This is located in “View Regulatory Documents.”

3. To learn about hearings in general and how to participate, go to the left side of our home page, click “Participate in a Hearing.” A number of helpful links are provided on this page to explain and support participation in a hearing process.
4. For information on how to file documents electronically, go to the left side of our home page, click on “Submit Applications and Regulatory Documents” under “Regulatory Documents.” On the right-hand side of the screen click on “Filers Guide to Electronic Submission” under “Related Links.”
5. To find Acts, Regulations and Rules, go to the top of the home page and click “About Us” and then select “Acts and Regulations” on the left-hand side.
 - a. Select the option “List of Acts and Regulations” to find *Canadian Energy Regulator Act*.
 - b. Select the option “Regulations, Guidance Notes and Related Documents under the *Canadian Energy Regulator Act*” to find *National Energy Board Rules of Practice and Procedure, 1995*.

The Regulatory Officer can also help you with any questions about finding documents on our website.

Appendix III – Timetable⁴

Events	Hearing Order Reference	Responsible Participant	Date of Deadline (noon Calgary time)
Release List of Participants	Section 3.4	Commission	20 May 2020
Release Hearing Order	Section 3.5	Commission	22 May 2020
Additional Written Evidence	Section 3.6	Enbridge	12 June 2020
Submit Information Request No. 1 to Enbridge	Section 3.7	Intervenors, Commission	6 July 2020
Respond to Information Requests No. 1	Section 3.8	Enbridge	4 August 2020
Motion Day for IR No.1 external Responses	Section 3.9	Intervenors	11 August 2020
Enbridge file comments on compel motion	Section 3.9	Enbridge	14 August 2020
Intervenors respond to Enbridge	Section 3.9	Intervenors	19 August 2020
IR No. 2 to Enbridge	Section 3.10	Intervenors, Commission	21 September 2020
Enbridge response to IR No. 2	Section 3.11	Enbridge	20 October 2020
Motion Day for IR Responses	Section 3.12	Intervenors	27 October 2020
Enbridge files comment	Section 3.12	Enbridge	30 October 2020
Intervenors file response	Section 3.12	Intervenors	4 November 2020
Intervenors file written evidence and Commenters file letters of comment	Section 3.13	Participants	7 December 2020
IR No. 1 to Intervenors	Section 3.14	Enbridge, Commission	1 February 2021
Intervenors respond to IR No. 1	Section 3.15	Intervenors	2 March 2021
Motion Day	Section 3.16	Enbridge, Intervenors	9 March 2021

⁴ All submissions are due by noon, Calgary time, on the date specified

Responding party files comments	Section 3.16	Intervenors	12 March 2021
Moving party files reply	Section 3.16	Enbridge, Intervenors	17 March 2021
Enbridge Files Reply Evidence	Section 3.17	Enbridge	19 April 2021
Additional Hearing Steps to be determined	Section 3.18	TBD	TBD

Appendix IV – Motion Chart

**Enbridge Pipelines Inc. (Enbridge)
Canadian Mainline Contracting Application**

CHART FOR FULL AND ADEQUATE RESPONSES TO INFORMATION REQUESTS

1	2	3	4	5
Information Request	Response to Information Request	Filer's Submission	Respondent's Submission	Filer's Reply

Instructions:

1. Filers should try to group the Information Requests by issue or by the submission made in Column 3.
2. Column 1: Insert the number and text of the Information Request (the references and the preamble can be omitted).
3. Column 2: Insert the text of the given response to the Information Request.